

Scrub Club Punch Card Perks

1. A "service" is defined as any service product provided by the Master Clean Family of Companies (MCUSA) that meets the MCUSA minimum service requirements (minimum value of \$135.00) and is paid for in full by the participating customer (customer).
2. Each service purchased by a customer that meets the MCUSA minimum service requirements will count as one mark of progress (punch) towards the ten required to earn a free premium perk.
3. Premium perks may not be transferred or substituted.
4. MCUSA will fulfill any selected premium perk service choices during the customer's next service appointment. MCUSA will not perform premium perk rewards as standalone services.
5. A customer may only select one premium perk per every ten punch card-eligible services fulfilled.
6. A customer must redeem any premium perks that they earn within 90 days.
7. MCUSA will track each participating customer's fulfilled services and update them on their progress via email no fewer times than once each month.
8. Once a customer has filled one full punch card with ten punches, they will automatically receive a new punch card with no marks of progress, delivered to them by email.
9. By participating in any Scrub Club Loyalty Program (Punch Card and Tier Rewards), a customer agrees to receive MCUSA's marketing content by email, text, and phone messages. A customer may choose to opt out of these messages at any time.
10. By participating in any Scrub Club Loyalty Program (Punch Card and Tier Rewards), a customer agrees to the terms, conditions, and disclaimers provided regarding the program and its rules.

Scrub Club Tier Rewards

1. A "service" is defined as any service product provided by the Master Clean Family of Companies (MCUSA) that meets the MCUSA minimum service requirements (minimum value of \$135.00) and is paid for in full by the participating customer (customer).
2. The period to earn progress while participating in Tier Rewards is one month.
3. MCUSA will track each customer's tier rewards spending each month (the first day through the final day of each month). Tier reward spending progress resets monthly.
4. Customers may earn more than one tier reward per month or combine spending to achieve a higher tier.
5. Each service that meets the MCUSA minimum service requirements will count towards the client's monthly spending to meet rewards thresholds.
6. Tier Rewards at the "Spotless" or "Immaculate" levels may be transferred to a customer's friends and family but may not be substituted.
7. MCUSA will deliver rewards at the "Tidy Rewards" level at the customer's next service date. A customer redeeming rewards from the "Spotless" and "Immaculate" tier may schedule their rewards as a standalone service.
8. A customer may select only one reward per threshold met.
9. A customer must use any tier rewards that they earn within 90 days.
10. MCUSA will track services and customer spending towards the rewards tiers and update them on their progress via email no fewer times than once each week.
11. Once a customer has met the rewards threshold for any tier, MCUSA will contact the customer by email, phone, or text to accommodate the customer's choosing a reward.
12. By participating in any Scrub Club Loyalty Program (Punch Card and Tier Rewards), a customer agrees to receive MCUSA's marketing content by email, text, and phone messages. A customer may choose to opt out of these messages at any time.
13. By participating in any Scrub Club Loyalty Program (Punch Card and Tier Rewards), a customer agrees to the terms, conditions, and disclaimers provided regarding the program and its rules.